

Overview and Scrutiny Management Committee: Holding the Executive to Account

Scrutiny Monitoring – 10 August 2017

| Date | Portfolio | Title | Action proposed | Action Taken | Progress Status |
|----------|-------------------------|---------------------------------|--|---|-----------------|
| 15/06/17 | Transformation Projects | Transformation Programme Update | 1) That the Committee are provided with an update on expenditure on Waste Services employee costs against the approved budget. | An update on expenditure on Waste Services employee costs against the approved budget will be provided by the August OSMC. | |
| | | | 2) That, when the LATCO report is discussed at the August meeting of the OSMC, the briefing paper to the Committee references the capital funding to establish the LATCO and where the funding will come from. | The August report will update as to the progress of the LATCo programme. An update paper is going to Cabinet on the 15th August which will cover progress to date and the outcome of the initial best value consultation scheduled to finish on 13th July. Following this decision, an update will be provided to OSMC at the earliest opportunity. The capital funding to establish the LATCO and where the funding will come from is being developed and is planned to be presented to Cabinet / Council in January 2018. We will then be in a position to report back to OSMC at the earliest opportunity following this decision. | |
| | | | 3) That the following information is circulated to the Committee: <ul style="list-style-type: none"> a) Clarification of the 2 year savings target for procurement savings initiatives. b) Progress against the procurement savings target. | An update will be provided by the August OSMC meeting as the next procurement board is scheduled for the afternoon of 13th July and the outputs will not be available in time for the July OSMC meeting. | |
| | | | 4) That the next Transformation Update report to OSMC includes reference to the effectiveness of the new governance arrangements that have been established to | Agreed - The next Transformation Update report to OSMC will include reference to the effectiveness of the new governance arrangements that have been established | |

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| | | | ensure that the targeted procurement savings are realised. | to ensure that the targeted procurement savings are realised. | |
| 15/06/17 | Health and Sustainable Living | Alcohol and Drug Strategies | 1) That, in recognition of the cost effectiveness of drug and alcohol treatment services, the OSMC are provided with details of the annual expenditure by the council on drug and alcohol treatment and prevention services. | Agreed - A summary of the finances will be circulated to the Committee by the end of July 2107. Update: Circulated to OSMC – 19/07/17 | Completed |
| 13/07/17 | Environment & Transport | TfSE | 1) That information on TfSE membership is presented at a meeting of the Committee in 2018 outlining progress made and the effectiveness of the partnership. | Agreed, a paper will be brought to the OSMC during 2018, prior to the TfSE AGM, reviewing progress and success to date. | |
| 13/07/17 | Environment & Transport | Highways Contract Renegotiations | 1) That the OSMC are provided with an overview of performance by BBLP against the contracts KPIs. | <p>There are currently four elements to the performance framework for the Highways Services Partnership (HSP):</p> <ul style="list-style-type: none"> • Key Performance Indicators (KPIs) – below Target performance results in financial deductions. • Key Strategic Indicators (KSIs) – which previously triggered the ‘banking’ of contract extension periods. • Performance Indicators (PIs) – provided for management information, but can be re-designated as KPIs • Permit Scheme Performance Indicators (PSPIs) – provided for management information in relation to the Highways Permit Scheme. <p>Each indicator is measured and reported, either monthly, quarterly or annually. This process is monitored and reviewed monthly by a joint SCC and BBLP Performance, Improvement and Outputs Group (PIOG) and ratified by the joint Outcomes and Issues Resolution Board (OIRB) on a monthly basis and a Strategic Board (which is attended by the</p> | Completed |

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| | | | | <p>Cabinet Member) on an annual basis. All indicators have a Target performance level and a Threshold, the latter represents the council's expectations of minimum performance.</p> <p>The overall performance against KPIs in the 16/17 measurement period was 96.32%</p> | |
| | | | <p>2) That the proposed KPIs for the BBLP contracts are circulated to the Committee.</p> | <p>The renegotiated HSP contract will continue to include the four elements of the performance framework, with financial deductions imposed on below Target performance against the main Key Performance Indicators.</p> <p>A revised set of 'asset management' KPIs will be agreed to ensure that BBLP are more closely monitored and held accountable for the items over which they have direct influence and control rather than in relation to the general condition of the highway network, which is impacted by measures outside of BBLP's control such as underlying ground deterioration, adverse weather, etc.</p> <p>Apart from the revision above, the existing set of indicators will remain. For illustrative purposes these include measures such as:-</p> <ul style="list-style-type: none"> • Percentage of urgent highway defects made safe within 24 hours • Percentage of urgent highway defects permanently repaired within 28 days • Percentage of highway obstructions removed within 2 hours • Percentage of priority gritting routes completed on time • Percentage of customer contact | <p>Completed</p> |

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| | | | | handled within specified timescales <ul style="list-style-type: none"> • Use of sustainable materials. | |